



We've missed you! Thank you for joining us again and giving us the opportunity to serve you, our valued guest.

In order to ensure we are creating a safe environment for our valued customers and staff alike; we ask that we make the following promises to each other.

WE'RE ADJUSTING JUST LIKE YOU

- Buffet & Restaurant now open, reservations are strongly recommended through Open Table, [please click here](#) to make your reservations with us as line queuing is not available.
 - Maximum capacity in the Buffet & Restaurant is 145 seats.
- Face masks are offered free of charge, and strongly recommended when visiting the buffet serving area.
 - Maximum of six guests per table.
- Guests will be seated by our host and introduced to their server for further instructions on the new protocol in the Buffet & Restaurant.
- All food selections chosen by the patron will be plated by our highly trained kitchen staff, and safely presented to the guest.
- All food items are protected by plexiglass partitions, these will separate the guest from the food options.
 - Maximum 90 minutes per table.

OUR PROMISE TO YOU

- We use Hard Surface Disinfectants that is on Health Canada's list with evidence for use against COVID-19.
- All seating is in compliance with Alberta Health Services regulations regarding Social Distancing Guidelines.
- All foodservice tables, chairs, booths, credit card devices and hard surfaces will be cleaned and disinfected between each customer use.
- All Casino Food & Beverage Employees have taken mandatory COVID-19 Health & Safety Training for Cleaning & Sanitizing of Surfaces within the Casino Foodservice Operations.
- All food and beverage staff will wear a face mask or face shield while on duty including cooks, supervisors and managers.
- All staff must have their temperature checked every time they enter the facility via the employee entrance.

YOUR PROMISE TO US

- If you have been exposed to COVID-19 recently or have symptoms of COVID-19, (including a fever, cough or shortness of breath), we request that you do not enter our facilities.
- We highly recommend all guests to wear a face mask or face shield when leaving your dining table to go to the buffet food serving areas.

Grey Eagle Resort & Casino Foodservice Operations Team