

RULES & REGULATIONS

DRIVE-IN VEHICLES

1. Retain your ticket, it must be produced upon request. Vehicles with unpaid entrants will be ejected without refund.
2. Each vehicle is allowed up to 6 people so long as the vehicle includes 6 seats.
3. No RVs, convertibles, or motorcycle vehicles are permitted.
4. All vehicles must park in the center between the parking boundary lines (1 vehicle per every 2 stalls). At this time you cannot sit outside of your vehicle.
5. All attendees are to remain in their vehicles at all times unless they must use the washrooms.
6. You may roll down your windows but you are not permitted to be outside of windows or sunroofs. Sitting on top of your vehicle is not permitted.
7. Food and Beverage items are available to be ordered on Showpass.com. Please see our event listing page for the Food and Beverage listings for each concert.
8. Please adhere to social distancing limits when using washrooms and line-up outside 2 metres apart.
9. In fairness to all attendees, oversized vehicles will be parked at the back to ensure best sightlines for everyone.
10. Leave your headlights and brake lights off during the show. Cars with daytime running lights usually can be turned off by applying the emergency brake. If they cannot be turned off, please bring with you, blankets, cardboard, duct tape etc. to cover the lights.
11. You can run your car engine as long as it does not disturb others around you. Your headlights and brake lights must remain off.
12. Be considerate of those around you. Don't raise your voices or use profanity to disturb others. Volume and bass are restricted if it's disturbing others.
13. Smoking is prohibited in the washrooms and 6 meters around their doorways. For the safety and comfort of other guests, smoking is prohibited in the parking area.
14. No alcohol or drugs are permitted.
15. No pets are permitted.
16. No BBQs, grills, fires, fire pits, propane heaters, fireworks, drones or laser pointers.
17. Guests may leave the event at any time, however, no in and out privileges are permitted.
18. After the show, please follow the direction of our parking staff to ensure proper order for exiting the parking lot.
19. Please take all garbage with you when you leave.
20. Site management and the Grey Eagle Resort and Casino assume NO RESPONSIBILITY for Injury, Property Loss, or Damage of any kind.
21. Please do not attend if you are symptomatic, have been in contact with anyone who has been infected with COVID 19, or if you are self-isolating.
22. Management reserves the right to adopt or change any rule and any time, with or without notice, to best serve our customer's safety as well as our best business practice.
23. In the event of emergency, event-goers are asked to follow instructions given over the microphone or displayed on the big screens.

HOTEL

1. The health and safety of our guests, staff members, and communities will continue to be our number one priority, and as such, we will act in accordance with the protocols recommended by the Alberta government and Indigenous Services Canada. For more information on COVID-19 Protocols, please visit <https://www.greyeagleresortandcasino.ca/covid-19-protocols-december-13/>
2. All Reservations require a valid credit card and matching ID must be presented at check in (matching to what is in reservation). A \$100 pre-authorization hold will be placed on the card and will be released in 3-5 business days after check out (depending on the issuing bank). Debit Card and Cash payments will require a \$200 damage deposit.
3. All Reservations are non-refundable.
4. Check in time 3:00 PM, Check out time 11:00 AM. Late Checkout may be available, please ask the front desk upon or after arrival.
5. Guests booked in the same room must arrive at the same time for check-in.
6. Free Hotel Parking (Self-park).
7. No Smoking permitted in any rooms.
8. Maximum 4 people per room permitted from the same-household only. Moving to or visiting other rooms is prohibited to prevent potential spread. Any violators may be immediately evicted from the hotel.
9. Hotel guests are discouraged from leaving their rooms until check out or unless necessary.
10. People sharing a room must be from the same household only or people who live alone can have up to 2 non-household contacts. Please see AHS Gathering Restriction Guidelines for all details www.alberta.ca/enhanced-public-health-measures.aspx
11. Pets under 50 lbs are allowed at the Grey Eagle Hotel. A \$30 pet fee will apply at check in per approved pet. Guests will need to sign a Pet Waiver form which will be provided at check-in.
12. Physical distancing of 2 meters (at the minimum) must be adhered by all patrons when outside of hotel room.
13. Excessive Noise after the event or obnoxious behaviour will not be tolerated.
14. Any violation of these rules may result in immediate eviction from the hotel property and possible applicable fines from authorities.
15. All patrons understand and assume the full risks involved by attending events and hereby release, discharge and waive any rights to hold harmless in any way, Grey Eagle Resort and Casino, The Event Group, Supervision, Media Partners, employees, contractors, suppliers, partners or presenters related to any of these said companies.